

Privacy Policy

Sort Your Life Out Privacy Policy

This privacy statement covers the website www.sortyourlifeout.com, www.petecohen.tv and www.petecohen.com, owned wholly by Sort Your Life Out Limited (referred to as 'Sort Your Life Out'). Whose registered office is: 7 Bourne Court, Southend Road, Woodford Green, Essex IG8 8HD, United Kingdom. Company Registration Number 04326919.

Sort Your Life Out collects information from its customers when placing an order through this website.

What personally identifiable information does Sort Your Life Out collect?

Sort Your Life Out collects information from the user on the order form when a purchase is made. The customer must provide contact information (name, email, and delivery address). This enables us to deliver your goods and provide an order confirmation. If we have trouble processing an order, the information is used to contact the customer. Should you wish to contact us you do not need to complete a form and we do not require personally identifiable data.

Financial information (credit card type, number and expiration date) is needed for billing purposes and to process customers' orders. Our online payment methods are securely encrypted and we never see your full payment details when processing payments.

What personally identifiable information do third parties collect through the website?

We do not engage in third party advertising. The only third party who collects information through the website is our Payment Service Providers, Worldpay and Paypal. This company does not retain, share, store or use personally identifiable information for any secondary purposes.

Cookies

A cookie is a piece of data stored on the user's computer tied to information about the user. Usage of a cookie is in no way linked to any personally identifiable information on our site. We use session ID cookies to hold the contents of the shopping cart. This session ID cookie consists of a product identifiers and quantities

of products. Once users close the browser, the cookie simply terminates, after which no information is held on the user's computer relating to the order.

Log Files

Like most standard website servers we use log files. This includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, platform type, date/time stamp, and number of clicks to analyze trends, administer the site, track users' movements in the aggregate and gather broad demographic information for aggregate use. IP addresses etc. are not linked to personally identifiable information.

With whom Sort Your Life Out Limited may share user information:

Third Party Intermediaries

We use outside courier companies to ship orders and a Payment Service Provider and credit card processing company (Streamline) to bill customers for goods and services. These companies do not retain, share, store or use personally identifiable information for any secondary purposes.

What choices are available to users regarding collection, use and distribution of the information?

Under no circumstance do we pass customers' details to third parties for marketing purposes. When you place an order with us, you are invited to tick an opt-out box. This states that you do not wish us to send information either by email or post relating to existing, new and upcoming products and offers of Sort Your Life Out's only. We do not use customers' information for any other purposes.

Customers who later decide they no longer wish to receive any marketing information from Sort Your Life Out's may opt out of receiving these communications by contacting us

What types of security procedures are in place to protect the loss, misuse or alteration of information under Sort Your Life Out's control?

We use Worldpay and Paypal to process your personal and credit card details. All transactions are securely encrypted.

This website takes every precaution to protect customers' information. When users submit sensitive information via the website, their information is protected both online and offline. When our order form asks customers to enter sensitive

information (such as credit card numbers), that information is encrypted and is protected with the best encryption software in the industry - SSL. While on a secure page, such as our order form, the lock icon on the bottom of web browsers such as Mozilla Firefox and Microsoft Internet Explorer becomes locked, as opposed to unlocked, or open, when users are just 'surfing'.

While we use SSL encryption to protect sensitive information online, we also do everything in our power to protect users' information offline. All of our customers' information, not just the sensitive information mentioned above, is restricted in our offices. Only employees who need the information to perform a specific job (for example, those processing orders or a customer service representative) are granted access to personally identifiable information. All employees are kept regularly up-to-date on our security and privacy practices. Finally, the servers that store personally identifiable information are in a secure environment: a locked and alarmed office.

If you have any questions concerning security on www.sortyourlifeout.com please **contact us**

How users can inform of us changes in their personally identifiable information:

If a customer's personally identifiable information changes (such as telephone number or email or postal address), we provide a way to correct, update or delete customers' personally identifiable information. This can be done by contacting us or by logging into your account details and amending them yourself.

Business Transitions

In the event that Sort Your Life Out goes through a business transition, such as a merger, being acquired by another company, or selling a portion of its assets, customers' personal information will, in most instances, be part of the assets transferred. Customers will be notified via e-mail or post prior to a change of ownership or control of their personal information, and will have the option to contact the acquirer of this information should they wish to do so.

Links

This Web site contains links to other sites. Please be aware that we are not responsible for the privacy practices of these other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each and every website that collects personally identifiable information.

Legal Disclaimer

Though we make every effort to preserve user privacy, we may need to disclose personal information when required by law wherein we have a belief in good faith that such action is necessary to comply with a current judicial proceeding, a court order or legal process served on our website.

Changes in our Privacy Policy

If Sort Your Life Out changes its privacy policy, the changes will be posted to this privacy statement.

Contact Information

If you have any questions concerning our privacy policy please call us on +44(0) 1323 635030 or email support@sortyourlifeout.com